The Office of Undergraduate Education

HONORLOCK

Honorlock provides online proctoring of the ALEKS assessment for UT Dallas. Please read below for more information.

Setup

To use Honorlock you must use the Google Chrome web browser. Honorlock provides an extension that is only supported by Google Chrome. Go here to add the extension. The Chrome web store will open in a new tab. Please click Add to Chrome to add the extension to your browser.

Proctoring System Requirements

• You must take the exam on a desktop computer or laptop (not a tablet, Chromebook or cell phone).
• You must use Google Chrome with the Honorlock extension.
• Disable any pop-up blockers.
• You must have a working built-in or external webcam and microphone.
• Your Internet speed must be at least 2 Mbps download and 2 Mbps upload. Hot spots are not recommended. Determine your Internet speed by running a test at: http://www.speedtest.net
• Honorlock Help Center: https://honorlock.com/support/

Payment and Testing

• Currently there is no charge to use Honorlock for ALEKS testing.
• You may test anytime after each 72 hour cool down period following the previous attempt.
• Cheating will invalidate your test for placement purposes.
• You will have 2 hours to complete the assessment.
• Have a pencil and plenty of blank scratch paper.
• You may only use the calculator provided by ALEKS. Please note: The calculator is only provided in questions that ALEKS Corp decided is necessary.
• You may have no other material.
• Be sure you have the Honorlock extension added to Google Chrome.
• Log into ALEKS using the link provided in your email receipt.
• Select “Start” next to the Honorlock Proctored notice.
• Follow the prompts for authentication before beginning your exam.
• Honorlock provides a step by step example here: https://honorlock.kb.help/-students-starting-exam/aleks-exam-with-honorlock/.
• Honorlock provides a video step by step example here (link).
• Cheating will invalidate your test for placement purposes.
• If you need assistance while testing, 24/7/365 Honorlock live-chat support is built into the ALEKS
test page. You can also contact the Honorlock Support Team.

Reaching Support

• 24 hour support
• Webpage: https://honorlock.com/support/
• Email: support@honorlock.com
• Live Chat: https://honorlock.com/support/